

# Bristol Bay CELLULAR

PARTNERSHIP

Bristol Bay Cellular (BBCP) Customers,

In 2018, we experienced considerable problems with radio frequency interference over our federally licensed cellular frequencies. After significant investigation we found that the interference was caused by a consumer signal booster (CSB). Unfortunately, we recently began to experience the same type of interference from another source. This network interference can cause significant cellular network problems affecting your ability to make and receive calls and texts, potentially affecting local 911 calls, and delaying emergency response times and actions. In short, this affects public safety and as such the Federal Communications Commission takes this matter seriously, and so do we.

In accordance with the Code of Federal Regulations, Title 47, Chapter 1, Subchapter B, Part 20, Section 20.21, authorization of the use of a CSB is at the sole discretion of the cellular provider. Customers that own and wish to operate a CSB must:

1. Obtain carrier (BBCP) approval prior to operating a CSB
2. Register the CSB with their service provider
3. Only use a CSB that has been certified by the FCC. Uncertified devices are often the cause of interference because they don't have built-in protection, or operate at illegal power levels.

BBCP will only allow the use of a CSB over the BBCP network if the device and its usage complies with the Code of Federal Regulations and if the device does not cause interference with the BBCP network. If we determine that a CSB can be safely and lawfully used within our network, we will notify customers requesting use and register it into our system.

Thank you for your cooperation and taking this matter as seriously as we do.

Sincerely,



Jeffrey Fulton

CEO / GM

Bristol Bay Telephone Cooperative