

The BBTC DMCA Policy

Bristol Bay Telephone Cooperative, Inc. (“BBTC,” “we,” or “our”) is committed to complying with U.S. copyright and related laws, and expects all of our customers, users, and visitors (collectively and each individually, “users”) to comply with these laws. Users may not store any material or content on, or access, share, or disseminate any material or content over, any of our product or service offerings that in any manner that infringes third party intellectual property rights, including U.S. copyright rights.

We comply with the Digital Millennium Copyright Act (“DMCA”) and provide a method for copyright owners to communicate information about alleged infringements to us, and for us to inform our users about them, as further described below. Users may receive notices or alerts if their BBTC account is identified by a copyright owner as having been used in connection with acts of alleged copyright infringement.

BBTC maintains a policy to terminate a BBTC account, in appropriate circumstances, provided to any user who is a repeat infringer of third-party copyright rights under our repeat infringer policy. Our policy includes graduated or escalated alerts of alleged infringements, required action by users for certain alerts, suspension of a BBTC product or service offering, the application of other interim measures determined in BBTC’s sole discretion to the offering, and, in appropriate circumstances, termination of the offering (and other services provided by BBTC to the user). Users can learn more about BBTC’s DMCA policy below. We also reserve the right to terminate our offerings at any time with or without notice for any affected user who we, in our sole discretion, believe is infringing any copyright or other intellectual property rights.

If you are the owner of a copyrighted work who believes that your rights under U.S. copyright law have been infringed by any material on our offerings, you can report that to us by sending our authorized agent a notification of claimed infringement. When we receive a notice of claimed infringement that satisfies the requirements of the DMCA, we will respond expeditiously to either directly or indirectly (i) remove the allegedly infringing work(s) residing on our offerings or (ii) disable access to the work(s) residing on our offerings, if applicable. We will also notify the affected user when we take any of these actions. Copyright owners should know that in some cases users of our offerings may be unregistered and anonymous, such as visitors to a website. In those cases, our ability to process and act on a DMCA notification may be limited or unavailable.

Send notifications of claimed copyright infringement only to:

DMCA Notifications

BBTC

PO Box 259

King Salmon, AK 99613

Copyright owners may use their own notification of claimed infringement form that satisfies the requirements of Section 512(c)(3) of the U.S. Copyright Act. Note: Under the DMCA, anyone who knowingly makes misrepresentations regarding alleged copyright infringement may be

liable to BBTC, the alleged infringer, and the affected copyright owner for any damages incurred in connection with the removal, blocking, or replacement of allegedly infringing material.

If a user receives a DMCA notification of alleged infringement and believes in good faith that the allegedly infringing works have been removed or blocked by mistake or misidentification, then that user may send us a counter notification. When we receive a counter notification that satisfies the requirements of the DMCA, we will provide a copy of it to the person who sent the original infringement notification and will follow the DMCA's procedures with respect to received counter notifications. In all events, all users expressly agree that BBTC will not be a party to any disputes or lawsuits regarding alleged copyright infringement.

Users may file counter notifications with BBTC's designated agent using the contact information shown above. All counter notifications must satisfy the requirements of Section 512(g)(3) of the U.S. Copyright Act.

BBTC's DMCA Repeat Infringer Policy for Internet Service

This article answers frequently asked questions about BBTC's DMCA Compliance Policy.

DMCA Frequently Asked Questions

What is the DMCA?

"DMCA" stands for the Digital Millennium Copyright Act.

The DMCA provides copyright owners with a process for notifying service providers that store or host customer content (such as websites and hosting services) of alleged copyright infringements made by their users. In most cases, these service providers are required to act on valid notifications and to terminate (in appropriate circumstances) subscribers and account holders who are repeat copyright infringers. Copyright infringement takes a variety of forms, but frequently consists of the unauthorized copying or sharing of files containing music, movies, television shows or computer games.

We are committed to complying with U.S. copyright laws and we require all BBTC Internet customers to comply with them, too. Therefore, our customers and users may not store any material or content, or access, share or distribute any material or content using BBTC Internet services, in any manner that constitutes an infringement of third-party copyright rights.

To view BBTC's DMCA Policy, see the policy above.

What is BBTC's DMCA Repeat Infringer Policy?

We place accounts of customers for whom we receive multiple DMCA notifications of alleged infringement into a multi-step DMCA Repeat Infringer Policy. Upon receipt of repeated DMCA notifications in a calendar month, the customer account will progress from one policy step to the next one.

Actions that we may take under the DMCA Repeat Infringer Policy include sending alerts of increased visibility to the account's customer of record. In order to acknowledge these alerts, we may require the customer to log in to the account or call our support team. We also reserve the right to suspend or terminate, as well as apply other interim measures to, the BBTC Internet service of any customer for whom we have continued to receive DMCA notifications of alleged infringement even after we have sent repeat infringer alerts. In addition, we may terminate in our sole discretion other BBTC services provided to these customers when we terminate the BBTC Internet service under this policy.

Who is a Repeat Infringer under your policy?

We treat any customer account for whom we receive multiple DMCA notifications from content owners as a repeat infringer in accordance with our DMCA Repeat Infringer Policy.

How many DMCA notifications trigger the next step in the Repeat Infringer Policy?

We reserve the right to move a customer account to the next step of the policy upon receiving any number of DMCA notifications from content owners in each month.

How will I be notified about the DMCA Repeat Infringer Policy?

You may receive an email alert to the preferred email address on your account or a letter to your home address. You may also receive a recorded message to your telephone number on file, a text message to your mobile telephone number on file or another form of communication from us.

Does your DMCA Policy respect my privacy?

Yes. As an Internet service provider, we typically receive notifications of alleged infringement from content owners that include a non-personally identifying set of numbers (known as an Internet protocol or IP address). This IP address is visible to third parties on the Internet and is associated with activity that the copyright owner alleges is infringing. If we can match the IP address on the date and time listed in the content owner's notification with our records, then we may generate a DMCA notification to our customer whose account was assigned that IP address, as well as a repeat infringer alert (if applicable). We do not disclose any information about a customer's identity to content owners under the DMCA (unless there is a valid court order requiring us or one of our affiliates to do so).

Can my BBTC services be impacted by the DMCA Repeat Infringer Policy?

Yes. Triggering steps under this policy may result in the following: a form of communication that requires you to log in to your account or call us; a temporary suspension of, or other interim measures applied to, your service; or the termination of your BBTC Internet service as well as your other BBTC services (but not BBTC Mobile).

For issues related to service impact due to the DMCA Repeat Infringer Policy, please contact us at 1 (907) 246-3403 or by mail at PO 259 King Salmon, AK 99613.

BBTC's DMCA Repeat Infringer Policy — BBTC Internet Frequently Asked Questions

What happens if my BBTC Internet service is suspended under the DMCA Repeat Infringer Policy?

If your BBTC Internet account is suspended, you will have no Internet access or service during suspension. This means any services and devices that use the Internet (e.g., your computer, a tablet, or a gaming console) will not properly work or will not work at all.

To end the suspension of your BBTC Internet service, you must call us at 1 (907) 246-3403. We also reserve the right to apply the suspension for a minimum period, regardless of when you call us. Your regular service charges continue to apply during suspension.

What happens if my BBTC Internet service is terminated under the DMCA Repeat Infringer Policy?

If you reach the point of service termination, we will terminate your BBTC Internet service 14 days from the date of your final notice made under our DMCA Repeat Infringer Policy. If you also have other BBTC services, they will be terminated at the same time, though you can arrange to reactivate these other services. If you have BBTC mobile service, it will not be canceled.

When your services are canceled in connection with a violation of the DMCA Repeat Infringer Policy, we will not charge you an early termination fee that would otherwise be applicable. Unreturned equipment charges will still apply.

How long does the termination of BBTC Internet under the DMCA Repeat Infringer Policy last?

Termination of BBTC Internet will be in effect for the period communicated to you, typically no less than 180 days.

When can I reactivate my BBTC Internet service?

During the termination period your BBTC Internet service will not be restored for any reason. After this period, if you wish to restore your BBTC Internet service, you must call us to apply, as we will not automatically restore services to you.

BBTC's DMCA Repeat Infringer Policy — BBTC Services Frequently Asked Questions

When can I reactivate my other BBTC services?

You may restore your other services immediately, but not BBTC Internet service. Your package and services will need to be repriced. Please call us to place a new order.

Can I keep my other BBTC services after termination of BBTC internet?

Yes. If you would like to maintain your other BBTC services, you must (1) arrange for Internet service from another provider, and (2) call us to request continued BBTC service and arrange for repricing of your service as required.

You may be able to arrange to keep other BBTC services even if you cannot get your new internet service activated within the 14-day window before BBTC internet service terminates.

Will my BBCP mobile service be canceled with the termination of BBTC Internet?

No, your BBCP mobile service will not be canceled.

I reactivated my BBTC Internet service after its termination under the DMCA Repeat Infringer Policy. What happens if I trigger the policy again?

Our DMCA Repeat Infringer Policy always applies to all BBTC internet customers. We reserve the right to apply an accelerated version of our multi-step policy for BBTC internet accounts that were previously terminated under our DMCA Repeat Infringer policy. We will apply this policy if we receive new notifications of alleged infringement from content owners about a previously terminated account. Any subsequent termination of an BBTC internet account in these circumstances will be in effect for the period communicated to you, typically no less than 365 days.

Support for the DMCA Repeat Infringer Policy

Where can I get support for this policy?

Please contact us at 1 (907) 246-3403 if you have any questions or concerns related to our DMCA Policy and the Repeat Infringer Policy. A service representative will help you with your copyright-related questions.

Where can I learn more about the risks of websites and apps that offer unauthorized copyrighted works?

Visiting websites or using apps that offer unauthorized copyrighted works may involve significant risks to your cybersecurity. For more information about these risks, visit streamsafely.com.