

Pursuant to the Federal Communications Commission (FCC), Bristol Bay Cellular Partnership offers hearing aid compatible cellular phones. Following is a list of phones that have been tested and rated “M” or “T” for Hearing Aid Compatibility (HAC).

Phone/Model	FCC ID Number	Air Interface & Frequency Bands	HAC	Wi-Fi Interface	Level of Functionality
Samsung Rugby II	A3LSGHA847	GSM 850/900/1800/1900	M3/T4	Yes	Low End
Alcatel Go Flip 3	2ACCJN013	GSM 850/900/1800/1900	M4/T4	Yes	Mid End
Samsung Galaxy S8	A3LSMG950F	GSM 850/900/1800/1900	M3/T4	Yes	High End
Samsung A21	SM-A215U	GSM 850/900/1800/1900 LTE FDD B1/2/3/4/5/7/8/12/13/17/20/25/26/28/38/39/40/41/66/71	M4/T3	Yes	High End
Snapfon ezTWO	ZXLEZTWOB	GSM 850/900/1800/1900	M3/T3	No	Low End
Hot Pepper Ghost	2APD4-A81C	GSM 850/900/1800/1900 LTE: FDD B1/2/3/4/5/7/8/12/13/14/17/25/26/66/71	M4/T3	Yes	High End
Hot Pepper Jalapeno	2APD4-A90L	GSM 850/900/1800/1900; LTE FDD B2/4/5/13; UMTS B1/2/4/5	M4/T4	Yes	Mid End
Moto E 5	IHDT56XF2	GSM 2/3/5/8 LTE 1/2/4/5/8/12/31/66/71	M4/T3	Yes	High End
iPhone SE	BCG-E3042A	GSM 850/900/1800/1900	M3/T4	Yes	High End

Hearing loss and hearing aids are individualized so customers who use hearing aids are encouraged to try our hearing aid compatible phones to determine which phone will work best for them.

Non-HAC Phones

Phone/Model	FCC ID Number	Air Interface & Frequency Bands	Wi-Fi Interface	Level of Functionality
Blu Zoey Flex 3G	YHLBLUZOEYFX3G	GSM 850/900/1800/1900	No	Low End

Bristol Bay Cellular Partnership's HAC mobile units are categorized by price per unit. "High End Phones (\$200+)" generally have advanced features such as a camera, Bluetooth, and Internet access capability, increased storage and longer battery life. Mid-Tier Phones (\$150 - \$200) may have camera, Bluetooth, and Internet access capability, but older or less stylish. Low End Phones (Less than \$150) offer basic wireless features, may or may not have a camera, Bluetooth, and Internet access capability, and generally are heavier and lack such features as MP3 players and expandable memory.

The Federal Communications Commission (FCC) defines Hearing Aid Compatibility (HAC) for wireless devices in terms of radio frequency

(RF) emissions and telecoil coupling. Cell Phones are tested to see if they comply with the FCC's definition of hearing aid compatibility.

"M" refers to the RF emissions level of the handset device, and means the device is intended for use with hearing aids in microphone mode. The higher the "M" rating number on the device, the more likely the device can be used with a hearing aid on the microphone setting.

"T" refers to the device's telecoil coupling ability, and means the device is intended for use with hearing aids in telecoil mode. The higher the "T" rating number on the device, the more likely the device can be used with a hearing aid on the telecoil setting. A telecoil is a small device that is built into some hearing aids for use with the telephone as well as assistive listening devices. To use the telecoil, generally either the hearing aid is switched to the "T" position or a button on the hearing aid is pushed to select the telecoil program. Some newer hearing aids will automatically switch to telecoil mode when using a phone. The telecoil picks up magnetic fields generated by telephones and converts these fields into sound. Telecoils are particularly useful for telephone communication because they permit the volume control of a hearing aid to be turned up without creating feedback or "whistling," and background noise can be reduced especially when using cell phones in noisy places. A hearing health professional can determine whether a hearing aid contains a telecoil and how it is activated.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.