

Pursuant to the Federal Communications Commission (FCC), Bristol Bay Cellular Partnership offers hearing aid compatible cellular phones. Following is a list of phones that have been tested and rated “M” or “T” for Hearing Aid Compatibility (HAC).

PHONE/MODEL	FCC ID NUMBER	FREQUENCY BANDS	HAC	WIFI	LEVEL OF FUNCTIONALITY
Alcatel Go Flip 3	2ACCJN013	GSM 850/900/1800/1900	M4/T4	Yes	Low
iPhone 6	BCG-E2186A	GSM 850/900/1800/1900/2101	M3/T4	Yes	Mid
iPhone XR	BCG-E3220A	GSM 850/900/1800/1900 HSDPA 850/900/1700/1900/2100	M3/T4	Yes	High
Samsung A12	A3LSMA125U	GSM 850/1900 WCDMA BAND V/ LTE B4 & B5	M3/T3	Yes	High
Samsung A13	SM-A135U	GSM 850/900/1800/1900	M3/T3	Yes	High
Samsung A03	SM-A037U1	GSM 850/900/1800/1900 HSDPA 850/900/2100	M3/T3	Yes	High
Samsung Galaxy S8	A3LSMG950F	GSM 850/900/1800/1900	M3/T4	Yes	High
Samsung Rugby II	A3LSGHA847	GSM 850/900/1800/1900	M3/T4	Yes	Low
Snapfon ezFlip 4G	2AW56-EZFLIP	GSM 850/900/1800/1901	M3/T4	Yes	Mid

Hearing loss and hearing aids are individualized so customers who use hearing aids are encouraged to try our hearing aid compatible phones to determine which phone will work best for them.

Non-HAC Phones

Bristol Bay Cellular Partnership's HAC mobile units are categorized by price per unit. "High End Phones (\$200+)" generally have advanced features such as a camera, Bluetooth, and Internet access capability, increased storage and longer battery life. Mid-Tier Phones (\$150 - \$200) may have camera, Bluetooth, and Internet access capability, but older or less stylish. Low End Phones (Less than \$150) offer basic wireless features, may or may not have a camera, Bluetooth, and Internet access capability, and generally are heavier and lack such features as MP3 players and expandable memory.

The Federal Communications Commission (FCC) defines Hearing Aid Compatibility (HAC) for wireless devices in terms of radio frequency (RF) emissions and telecoil coupling. Cell Phones are tested to see if they comply with the FCC's definition of hearing aid compatibility.

"M" refers to the RF emissions level of the handset device, and means the device is intended for use with hearing aids in microphone mode. The higher the "M" rating number on the device, the more likely the device can be used with a hearing aid on the microphone setting.

"T" refers to the device's telcoil coupling ability, and means the device is intended for use with hearing aids in telecoil mode. The higher the "T" rating number on the device, the more likely the device can be used with a hearing aid on the telecoil setting. A telecoil is a small device that is built into some hearing aids for use with the telephone as well as assistive listening devices. To use the telecoil, generally either the hearing aid is switched to the "T" position or a button on the hearing aid is pushed to select the telecoil program. Some newer hearing aids will automatically switch to telecoil mode when using a phone. The telecoil picks up magnetic fields generated by telephones and converts these fields into sound. Telecoils are particularly useful for telephone communication because they permit the volume control of a hearing aid to be turned up without creating feedback or "whistling," and background noise can be reduced especially when using cell phones in noisy places. A hearing health professional can determine whether a hearing aid contains a telecoil and how it is activated.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.